

FINANCIAL ASSISTANCE PROGRAM

Stephens County Hospital offers help to eligible patients who either cannot pay or have difficulty paying their hospital bill(s). There are two indigent care programs available.

Georgia Indigent Care Program:

Residents of the State of Georgia

Stephens County Indigent Care Program:

Residents of Stephens County

(Zip Codes: 30538, 30557, 30577, and 30598)

Applications for these programs are available in the Emergency Room, Outpatient Registration, Social Services, and the Front Office (Cashier Window). An Application can also be downloaded from the Stephens County Hospital website: www.stephenscountyhospital.com/fullpanel/uploads/files/4-itf-application.pdf or it can be mailed to you upon request.

ELIGIBILITY REQUIREMENTS:

- Proof of household income
- Number of people living in the house
- Based on Federal Poverty Guidelines: Family Income is between 0-300% of Federal Poverty Guidelines

HOW TO APPLY:

- Complete and sign an application
- Provide proof of income

ACCEPTED PROOF OF INCOME:

- Copy of check stubs
- Statement signed by employer
- Copy of income tax return
- A notarized, written statement of no income
- Bank statement showing direct deposit
- Copy of Social Security letter showing amount patient receives each month

***EXTRAORDINARY COLLECTIONS ACTIONS: At least 30 days before initiating an ECA, Stephens County Hospital will provide written notice that informs the patient that Financial Assistance is available and identifies the ECA and states a deadline after which an ECA may be started.

***A FAP eligible individual can't be charged more than the amounts generally billed (AGB) for emergency or other medically-necessary care. ***

The patient will receive an approval or denial within 30 days of a completed application being received.

<u>Elective Surgeries and Non emergent Procedures at Stephens County Hospital are not covered by this Financial Assistance Program. Southland Emergency Physicians and Apogee Hospitalist Group are also not covered.</u>

<u>Coverage does include: Emergency and Medically Necessary Care, Stephens County Hospital Physicians Group and SCH Anesthesia Services</u>

The Financial Assistance Office is located off the Main Lobby in the front of the hospital.

A Financial Assistance Representative can be reached at any of the following numbers:

• 706.282.4284 • 706.282.4167 • 706.282.4247